



# T.M.I. srl Special NETWORK

*When Next Day Isn't Fast Enough!*

## CODE OF ETHICS

As a member of The **T.M.I. srl Special Network** , we expect all companies to abide by these business ethics and practices in all dealings with other **T.M.I. srl Special Network** members:

1. To support and work with fellow **T.M.I. srl Special Network** members worldwide as a priority to the best of your company's ability
2. To settle debt obligations due members in a timely manner
3. To promptly respond to all communications (30 MINUTE)
4. To quote accurate selling rates in full detail in a timely manner
5. To share profits accurately according to prior agreement with another member
6. To be active in sales endeavors for mutual growth with fellow **T.M.I. srl Special Network** Members
7. If a member is deemed to have defaulted on a payment to a fellow member, the **T.M.I. srl Special Network** coordinator reserves the right to notify all members using the any communication system. (**T.M.I. srl Special Network** coordinator may publish these company name and details on the **T.M.I. srl Special Network** website to protect **T.M.I. srl Special Network** members )
8. To respect other members' existing customer bases and refrain from back selling or use of other **T.M.I. srl Special Network** members confidential client data
9. To be properly staffed for the highest level of service and be equipped with proper licensing, tools, and technology to perform all aspects of International Transportation
10. To handle all transactions/shipments with excellence and high quality of care.
11. To accept the determination of the **T.M.I. srl Special Network** Dispute/Resolution Council in dispute cases that cannot otherwise be resolved and have thereby been submitted to them for resolution
12. To keep all **T.M.I. srl Special Network** Information private within your company, and not to be disclosed or shared with outside parties.
13. Disputes that arise between members are to be reported to **T.M.I. srl Special Network** Administration within 10 days for mediation purposes. Any issues that may require legal assistance are to be handled by the member with locally retained legal council.
14. Members may terminate their membership to **T.M.I. srl Special Network** at anytime. Fees will not be refunded.

Please acknowledge receipt of this code of ethics with signature for acceptance and send both pages of the CODE OF ETHICS to [info@tmisrlspecialnetwork.biz](mailto:info@tmisrlspecialnetwork.biz) or by fax to +39 039 8941610.

Date

Place, country

Signature , company stamp